Better Branches Technology Enhances Teller Visit Recorder

Powerful improvement to popular Better Lobby/Teller Management Module

SAN FRANCISCO, CA – *June 23, 2014 –* Better Branches Technology, a provider of branch visitor queuing, appointment handling and workforce management software for credit unions, announced the release of an improved version of their popular Teller Visit Recorder. This module now includes an add-in for Internet Explorer which enables tellers to start and stop a "visit" with the click of a button. Teller Visit Recorder tracks every second of a member's visit and delivers powerful reports to senior managers at the credit union. These teller dashboards also provide a view of the new account platform which encourages referrals and makes for an elegant "hand off" from teller to platform staff.

Add-ons such as the one included in Teller Visit Recorder are apps that appear at the top of every Internet Explorer browser window between the toolbar and the main browser window. The beauty of add-ons is that they are always visible by tellers using core data processing systems that run in browsers, and are easily visible at the top of the screen for tellers using data processing systems that require their own client. The software is uniquely valuable in that it records every visit – even those with no host system interaction whatsoever.

Rick Poulton, President of Better Branches, explains that "this release of the Internet Explorer Add-on acts as a "remote control" for the Teller Visit Recorder. It is an elegant solution that delivers significant productivity gains at the teller line."

About Better Branches Technology

Since its founding in 2003 Better Branches' software solutions have expanded to include: Better Lobby/New Accounts, Better Lobby/Teller, Staff Scheduler & Optimizer, Mobile Wait-time Indicator and,

the recently launched, Branch Appointment Calendar. These solutions are flexible enough to support financial institutions with 10,000 to 600,000 clients.

For more information, contact Rick Poulton at (866) 444-8344 ext 20 or email rick.poulton@betterbranches.com. You may also learn more about Better Branches Technology by visiting www.betterbranches.com.

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